



WELCOME PACK



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About us



Gemma

Thank you for considering MBS Gardens. You'll have already seen that we are a trusted local business that works hard to bring your outside spaces to life.

We are a family run business based in North Tyneside and we are growing year on year.

A husband and wife team with 3 children at home and a dream to create safe, beautiful outside spaces.

From estimate to project completion we pride ourselves on giving our clients a personal experience with an approachable team of dedicated staff.

Your happiness and satisfaction is important to us at every stage of your project, no matter how big or small.



Michael



How we can help you?

From complete garden redesigns to the installation of additional features in your garden or commercial space - we do it all. We can help you make the most of your outdoor areas, whatever you want or need to use them for. We will work with you to help you design and create something that works for you and your family or business.

What you can expect from us

CONTACT

We will keep in touch at every stage of your project. Communication is key to ensure you get the outside space you want. From delivery dates to work schedules we are here to keep you up to date. We also provide a written contract for your piece of mind.

TIMELY AND TIDY

Our punctual team will always be there when we agree and will treat your garden with respect and leave a clean, safe site.

HONESTY AND FAIR PRICES

We believe that a well designed outdoor space is an investment. We aim, wherever possible, to work with other local businesses when sourcing materials and work hard to get you the best estimate we can.



How can you help us?



SITE VISIT

When we visit be sure to let us know of any hazards or issues you know of within your outdoor space so that we can plan for them.



ANY CHANGES?

We want you to get the finish you want so we will, where possible, support any changes you want to make. If you can let us know in good time so we can complete the paperwork and any changes to the costs.



CONTRACT

We will send you a contract for piece of mind when you work with us. If you've any questions we are always happy to answer them.

Project Timeline



SITE SURVEY

From the 1st point of contact we will conduct a comprehensive survey of the site. We will take measurements and discuss your ideas and talk to you about how you want your space to look and what you'll use it for.



DESIGN AND ESTIMATE

If you have your own plan, we will take this away and estimate based on what you've asked for. If you'd like us to produce a concept, we will *create a design proposal using our design software and share them with you alongside a bespoke estimate.



PROJECT

We will arrive on site and ensure all materials are ready for the project, either by delivery or collecting these for you. We will always make sure you're happy with the work as it progresses and then make sure you're satisfied before we sign off your project.

Bespoke



Individual

Design



How we work in partnership with our clients



A beautiful outside space is designed taking many things into consideration.

- the space you have to work with
- the positioning of your project
- the surrounding landscapes or views
- your personality
- Legal/accessibility requirements
- the functions of the space
- your own design ideas
- budget

At MBS Gardens we listen. We will ask lots of questions to help us get a picture of what you're looking for and help you achieve your ideal finish.

Client Testimonial

AN OUTSTANDING, PROFESSIONAL COMPANY. MICHEAL WAS FRIENDLY AND LISTENED TO WHAT WE WANTED, HE ADVISED US HOW TO PROCEED AND THE QUALITY OF CRAFTSMANSHIP AND WORKMANSHIP OF HIS STAFF AND PRODUCTS WERE FIRST CLASS. FOR ME TO RECOMMEND SOMEONE AND LEAVE FEEDBACK IS RARE, THEIR WORK HAS TO BE EXCEPTIONAL! MBS GARDENS' WORK IS! I CAN NOT RECOMMEND THEM HIGHLY ENOUGH. WE HAVE A BEAUTIFUL, USEABLE SPACE THAT IS INVALUABLE TO OUR FAMILY AND OUR MENTAL HEALTH AND WELLBEING. THANK YOU TO MICHAEL AND THE MBS TEAM.

Quentin Poddar



For more reviews of our services you can find us at
www.facebook.com/mbsgardens

Covid Secure

We want you to feel safe in the knowledge that we, at MBS Gardens, are up to date with all Covid Secure practices. We put everyone's safety at the forefront of all we do. We regularly update ourselves on Government guidelines and always make sure we are working within them.

Our services can be booked online and all of our estimates and designs are electronic meaning we can all work together safely.

If you have any questions or concerns we will be happy to talk them through.

At MBS Gardens, it's all about you - our clients.



North Tyneside
Business Forum

Connecting and Supporting Businesses

MEMBER



**Thank you and we look forward to
working with you!**

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